

Bangalore Electricity Supply Company Limited ಬೆಂಗಳೂರು ವಿದ್ಯುತ್ ಸರಬರಾಜು ಕಂಪನಿ ನಿಯಮಿತ Tariff Change - Non RAPDRP ಸುಂಕ ಬದಲಾವಣೆ- ಆರ್ ಎ ಪಿ ಡಿ ಆರ್ ಪಿ ಅಲ್ಲ

Step 1: Go to sevasindhu.karnataka.gov.in website and click on **Departments & Services**

The screenshot shows the homepage of the Seva Sindhu website. The navigation bar includes 'HOME', 'ABOUT SEVA SINDHU', 'DEPARTMENTS & SERVICES' (circled in red), 'SERVICE CENTERS', 'GRAMA ONE', 'REPORTS-DASHBOARD', 'FAQ', 'DEPARTMENT CONTACT DETAILS', and 'CONTACT US'. Below the navigation bar, there are five images representing different departments: Revenue Department, Health Department, Women and Child, Department of Labour, and Police Department. Below these images, there are six buttons: 'REGISTERED USERS LOGIN HERE', 'RAISE YOUR COMPLAINT', 'TRACK YOUR APPLICATION STATUS', 'NEW USERS REGISTER HERE', 'CATEGORY WISE SERVICES', and 'COVID RELATED SERVICES'.

Step 2: Click on **Bangalore Electricity Supply Company Limited** select **Tariff Change - Non RAPDRP**
Alternatively, you can search for **Tariff Change - Non RAPDRP** in the **search option**.

The screenshot shows the 'DEPARTMENTS & SERVICES' page on the Seva Sindhu website. The 'Bangalore Electricity Supply Company' is selected, and the 'Tariff Change' option is circled in red. The search bar is also visible.

Department	Service
+ Agricultural Department	+ Bangalore Development Authority
+ Agricultural Marketing Department	- Bangalore Electricity Supply Company
+ Animal Husbandry and Veterinary Service	Name Change
+ Ayush Department	Tariff Change
+ Backward Classes Welfare Department	Tariff Change - Fast Track
	Load Enhancement
	Load Enhancement - Fast Track
	Load Reduction
	+ Bangalore Metropolitan Transport Corporation
	+ Bangalore Water Supply and Sewerage Board
	+ Bruhat Bengaluru Mahanagara Palike (BBMP)
	+ CADA Directorate
	+ Cauvery Niravari Nigam Limited
	+ Chamundeshwari Electricity Supply Company Limited
	+ Chief Minister Relief Fund
	+ Collegiate Education

Step 3 : Click on Apply online

The screenshot shows a web browser window with the URL sevasindhu.karnataka.gov.in/Sevasindhu/DepartmentServices. A modal window titled "Tariff Change" is displayed, containing the following information:

- Eligibility:** Refer the document
- Supporting Document:**
 1. Identity Proof
 2. Copy of License by Local authority in case of LT3 and LT5 installations
- Application Fee :** Rs.368
- Service Charge (Free for Online Submission) :** Rs.20
- Delivery Time (Days) :** NA
- Procedure for applying:**
 1. Submit the application with attachment & Fee Payment
 2. The application shall be processed by BESCOM
 3. Security Deposit, if any, is to be paid separately by the applicant
 4. Applicant will receive information when the service is complete

The "Apply Online" button at the bottom right of the modal is circled in red. The browser's taskbar shows the date and time as 18-10-2021, 05:46.

Step 4: Enter the username, password/OTP, captcha and click on Log In button

The screenshot shows the login page of the ServicePlus-Prod system. The URL is serviceonline.gov.in/karnataka/directApply.do?serviceld=1285. The login form includes:

- A username field containing "8095336535".
- A password field with masked characters and a "GET OTP" button.
- A captcha image showing "458946" and an input field containing "458946".
- A green "LOG IN" button, which is circled in red.
- Links for "Forgot Password ?" and "Don't have an account? Register HERE".

The browser's taskbar shows the date and time as 5/28/2021, 12:47 PM.

Step 5: Enter Account ID/Connection ID click on get details and data get auto filled.

The screenshot shows a web browser window with the URL <https://serviceonline.gov.in/karnataka/renderApplicationForm.do?serviceId=3520002&applySource=home&UU>. The page title is "Bangalore Electricity Supply Company Limited Tariff Change - Non RAPDRP". The left sidebar contains a menu with options: "Manage Profile", "Apply for services", "View Status of Application", and "Messages & Alerts". The main content area has a yellow header with the company name and title. Below it is an "Important Note" section listing various towns and providing instructions for non-RAPDRP areas. The "Application Form" section has a text input field for "Account ID/Connection ID" with the value "3456" and a "Get Details" button circled in red. The Windows taskbar at the bottom shows the time as 12:21 PM on 5/29/2021.

Step 6: Verify the details. If details are correct, select the **checkbox ("Yes") & Submit**

The screenshot shows the same web browser window as in Step 5. The "Additional Details" section has a dropdown menu for "Apply to the Office" set to "BESCOM (STATE)". Below it is a "Word verification" section with a green box displaying "895738" and a circular arrow icon. A text input field below the box contains "895738". At the bottom of the form, there are four buttons: "Draft", "Submit" (circled in red), "Close", and "Reset". The Windows taskbar at the bottom shows the time as 12:21 PM on 5/29/2021.

Step 7: A fully filled form will be generated for user verification, If you have any corrections click on **Edit** option, Otherwise proceed to **Attach Annexures**.

Seva Sindhu | ServicePlus- Tariff Change - No | (1) WhatsApp | + | https://serviceonline.gov.in/karnataka/applyPageForm.do

ServicePlus
Metadata-based Integrated eService Delivery Framework

Themes | Language | Bindhu Reddy G

Menu

- Manage Profile
- Apply for services
- View Status of Application
- Messages & Alerts

Application not yet submitted. To proceed click on the appropriate button available at the bottom of this page

Application Form

Account ID/Connection ID : 3456

Consumer Details

Consumer Name : N. OBAlAH S O DODDAOBAlAH
RR NO : PLL97

Tariff Change Details

Existing Tariff : LT-2 (a)(ii)-R
Requested Tariff : LT-2 (FL-AEH)(ii)-U
Required From Date : 22/05/2024
Reason : rhdjintj
Nature of New Activity : zdtjzqjfg

Step 8 : Click on **Attach annexures**

Seva Sindhu | ServicePlus- Tariff Change - No | (1) WhatsApp | + | https://serviceonline.gov.in/karnataka/applyPageForm.do

I/we hereby declare that the information provided herein are true and to the best of my/our knowledge and I/we agree with the Licensee to take a power supply for the above mentioned purposes in accordance with KERC Conditions of supply and supply code as amended from time to time generally and specifically bound by the provisions of clause 43 of Conditions of supply 2006.

I Agree : Yes

Additional Details

Apply to the Office : BESCO (STATE)

Draft Reference No : Draft_EB802S/2021/00002

29/5/2021 12:21:13 IST | http://serviceonline.gov.in/karnataka

Attach Annexure | **Edit** | **Cancel** | **Click here to initiate new application**

MINISTRY OF PANCHAYATI RAJ | Digital India | data.gov.in | india.gov.in | DeitY | PMINDIA

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Step 9: Attach the annexures and click on save annexures

Seva Sindhu | ServicePlus- Tariff Change - No | (1) WhatsApp | https://serviceonline.gov.in/karnataka/editViewAnnexure.do

ServicePlus
Metadata-based Integrated eService Delivery Framework

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Menu

- Manage Profile
- Apply for services
- View Status of Application
- Messages & Alerts

ATTACH ENCLOSURE(S)

Type of Enclosure *	Enclosure Document *	File/Reference *
Identity Proof *	Voter ID <small>Document Format</small>	Browse... PF Nomination & Declaration F Scan Fetch from DigiLocker
Photo copy of the Necessary Licence by Local authority in case of LT3 and LT5 installations	Photo copy of the Necessary Lic <small>Document Format</small>	Browse... PF Nomination & Declaration F Scan Fetch from DigiLocker

Save Annexure | Cancel | Back

Step 10 :Saved annexures will be displayed and click on e sign and Make Payment to proceed.

Seva Sindhu | ServicePlus- Tariff Change - No | (1) WhatsApp | https://serviceonline.gov.in/karnataka/editSaveAnnexure.do

1. Security Deposit, if any, is to be paid separately.
2. AISD has to be paid as per BESCOM norms other than these fees.
3. If the application is subjected to rejection, refund charges shall be given on Deposits only viz., ISD, AISD, SLC and ASLC. Registration cum processing fee, Agreement charges & Indemnity charges will be forfeited.

I/we hereby declare that the information provided herein are true and to the best of my/our knowledge and I/we agree with the Licensee to take a power supply for the above mentioned purposes in accordance with KERC Conditions of supply and supply code as amended from time to time generally and specifically bound by the provisions of clause 43 of Conditions of supply 2006.

I Agree : Yes

Annexure List

- 1) Identity Proof [Voter ID](#)
- 2) Photo copy of the Necessary Licence by Local authority in case of LT3 and LT5 installations [Photo copy of the Necessary Licence by Local authority in case of LT3 and LT5 installations](#)

Additional Details

Apply to the Office: BESCOM (STATE)

Draft Reference No: EB802S210000002

eSign and Make Payment | Cancel

Step 11 : Click on I agree with above user consent and eSign terms and conditions and Select authentication type to continue

The screenshot shows a web browser window with the URL `serviceonline.gov.in/karnataka/editSaveAnnexure.do`. A modal window titled "Consent Authentication Form" is displayed. The form contains a consent statement, a list of fields to be populated in a DSC, and a checkbox for "I agree with above user consent and eSign terms and conditions". Below the checkbox, there is a prompt "Select authentication type to continue" with two buttons: "Get OTP" (circled in red) and "Download Document".

I hereby state that I have no objection in authenticating myself with Aadhaar based authentication system and consent to providing my Aadhaar number along with the authentication details for the purposes of availing "Application request to obtain a NOC to repair" by eSigning Application form and Enclosure(s). I understand that the OTP I provide for authentication shall be used only for authenticating my identity through the Aadhaar Authentication system, for obtaining my e-KYC through Aadhaar e-KYC service and for the issuance of Digital Signature Certificate (DSC) for this specific transaction and for no other purposes. For the creation of DSC, I understand that the options that I have chosen are the ones that shall be populated in the DSC generated by the CA and I provide my consent for the same. I also understand that the following fields in the DSC generated by the CA are mandatory and I give my consent for using the Aadhaar provided e-KYC information to populate the corresponding fields in the DSC.

1. Common Name (name as obtained from e-KYC)
2. Unique Identifier (hash of Aadhaar number)
3. Pseudonym (unique code sent by UIDAI in e-KYC response)
4. State or Province (state as obtained from e-KYC)
5. Postal Code (postal code as obtained from e-KYC)
6. Telephone Number (hash of phone as obtained from e-KYC)

I understand that ServicePlus shall ensure security and confidentiality of my personal identity data provided for the purpose of Aadhaar based authentication.

I agree with above user consent and eSign terms and conditions

Select authentication type to continue

[Get OTP](#) [Download Document](#)

Step 12 : Enter Aadhar Number and click on get OTP

The screenshot shows a web browser window with the URL `esignservice.cdac.in/esign2.1/OTP`. The page features logos for the Ministry of Electronics and Information Technology, Digital India, and CDAC. Below the logos, a message states "You are currently using C-DAC eSign Service and have been redirected from". The main content is a form titled "Aadhaar Based e-Authentication" with the following fields and buttons:

- Enter Your Virtual ID / Aadhaar Number (with a "Get Virtual ID" link)
- Enter Your Aadhaar OTP
- [View Document Information](#)
- [Get OTP](#) (circled in red) and [Cancel](#)
- [Not Received OTP? Resend OTP](#)

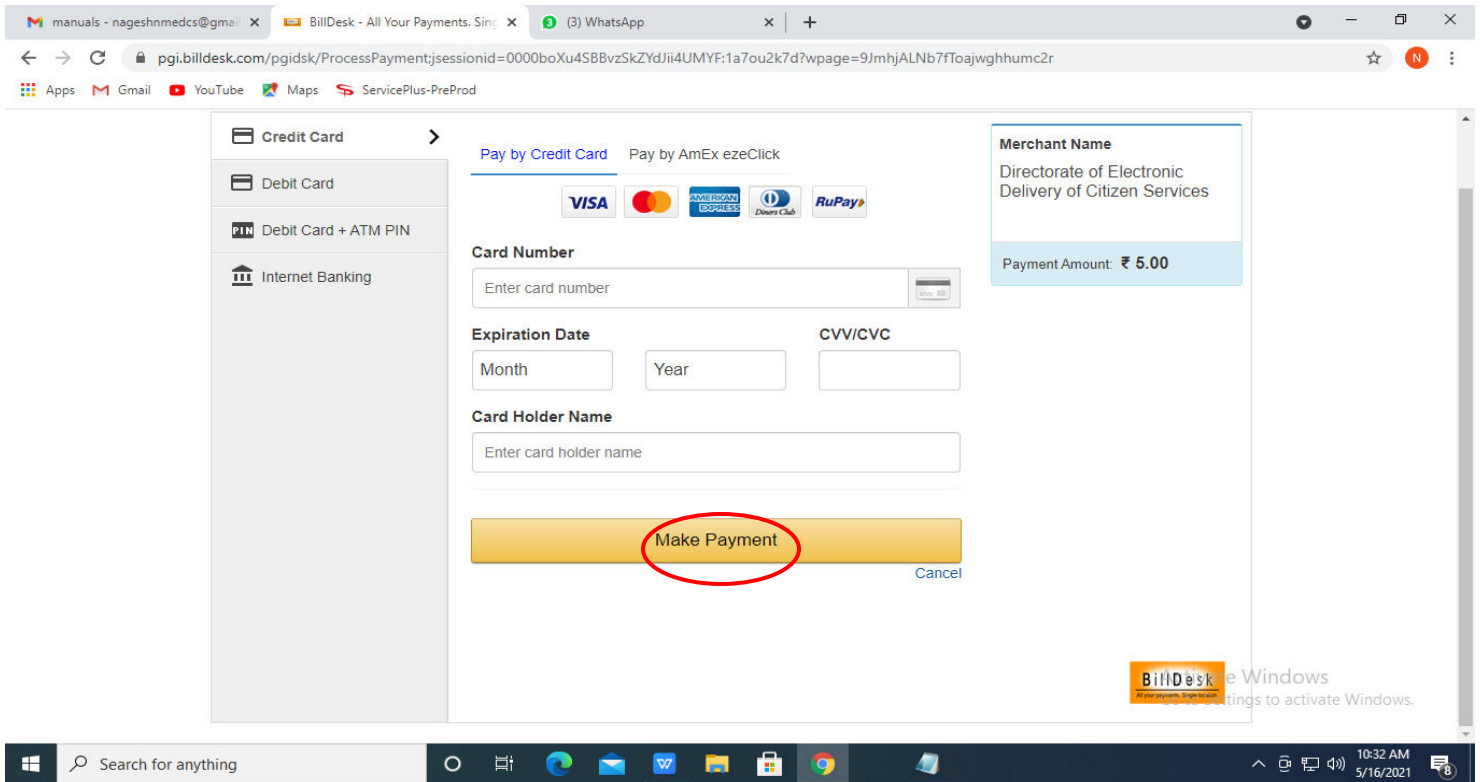
Step 13 :Enter OTP and click on Submit

The screenshot shows a web browser window with the URL `esignservice.cdac.in/esign2.1/OTP`. The page header includes the Government of India logo, the Digital India logo with the tagline "Power To Empower", and the CDAC logo with the tagline "Centres for Development of Advanced Computing". A message states: "You are currently using C-DAC eSign Service and have been redirected from". Below this is the "Hastakshar" logo and "C-DAC's eSign Service" text. The main content is a form titled "Aadhaar Based e-Authentication". It contains an input field for the Aadhaar number (989430767953) with a "Get Virtual ID" link, a password field (masked with dots), a checkbox for consent, and a "View Document Information" link. At the bottom of the form, the "Submit" button is circled in red, and there is a "Cancel" button and a "Resend OTP" link for users who have not received an OTP. The Windows taskbar at the bottom shows the search bar and various application icons, with the system clock displaying 1:05 PM on 5/28/2021.

Step 14 : Select the Mode of Payment and click on Make Payment to proceed

The screenshot shows a web browser window with the URL `https://serviceonline.gov.in/karnataka/paymentInfo.do?paymentOption=ERR&appId=14315064&coverageLocation=...`. The page header features the ServicePlus logo with the tagline "Metadata-based Integrated eService Delivery Framework" and the Government of India logo. A navigation menu on the left includes "Manage Profile", "Apply for services", "View Status of Application", and "Messages & Alerts". The main content area is titled "Payment Details / Application Request To Obtain A NOC To Repair". Below this, the "Mode Of Payment" section has two radio buttons: "Bill Desk Payment" and "Paytm". The footer contains logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, .gov.in, and DeitY, along with the PMINDIA logo. The Windows taskbar at the bottom shows the search bar and various application icons, with the system clock displaying 1:53 PM on 5/28/2021.

Step 15 : Select preferred payment method (Credit Card/Debit Card/Internet Banking), enter the required details and click on make payment



Step 16 :After payment is successful, acknowledgement will be generated. Acknowledgment consists of applicant details, application details and the payment details for applicant’s reference.

